



Practice Quiz – CM Session 2

1. True or False: The Services by Day screen is the only screen that a booking can be made from?
2. True or False: A booking can be uncanceled?
3. List the 4 Do Not Change options?
 - a)
 - b)
 - c)
 - d)
4. Besides the Services by Day screen name 3 of the 7 other Service Booking screens?
5. What is the name of the screen to search for the spa bookings?
6. On the Services by Day screen what does #Waiting field mean?
7. What does the GRC and PRC mean in the Services Booking Entry screen?
8. True or False: The Booking History can be accessed from the Services Booking Entry screen?
9. True or False: In order to view the details of the spa booking you must F5(drill down) on the booking within the Services by Day screen?